IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

888888

Applicant: Nick S. Russell

§ Group Art Unit: 2164

Serial No.: 10/685,000

Examiner: Cao, Phuong Thao

Filed: October 14, 2003

Confirmation No.: 4770

For: SYSTEM AND METHOD FOR MANAGING

Confirmation No.: 4770

Messages on a Oueue

Mail Stop: AF Commissioner for Patents

PO Box 1450 Alexandria, VA 22313-1450 CERTIFICATE OF FILING

Pursuant to 37 C.F.R. §1.8, I hereby certify that this correspondence is being electronically submitted to the U.S. Patent and Trademark Office website, www.uspto.gov, on WOW 2/ 2/07/.

Jean Brown

RESPONSE TO FINAL OFFICE ACTION

Commissioner:

Applicant acknowledges receipt of the Final Office Action dated March 20, 2007, and respectfully requests the following amendments to the above-identified application as follows. The changes made are shown by underlining the added text and striking through the deleted text.

Claims are reflected in the listing of claims which begins on page 2 of this paper.

Remarks/Arguments begin on page 9 of this paper.